

September 2026 Community Newsletter

You Can Text Us Now!

We are excited to continue expanding the ways our customers can connect with us while providing a variety of communication options.

Customers can now send text messages to
(385) 235-0150

A Customer Solutions Specialist will respond directly to your message, providing a faster and more convenient way for you to get assistance during times of high call volumes. Text line hours are Monday through Friday 8:00am–4:45pm.

Many customers are already choosing text as their preferred method of communication.



WASATCH FRONT
Waste & Recycling District

DID YOU KNOW?

YOU CAN NOW TEXT US!

For faster service, you can text Wasatch Front Waste & Recycling District at **385-235-0150**.

Please include your name, service address, and a brief description of what you need so our team can assist you.

We're here to help! ❤️

TEXT MESSAGING HOURS
Monday – Friday | 8:00 AM – 4:45 PM
Closed all holidays

TEXT MESSAGES RATE
Message and data rates may apply. Check with your mobile carrier for details.

HOW WE USE YOUR INFO
We use your information only to assist you with your request. We do not share your information.

Text us at 385-235-0150
We're here to help! ❤️



WASATCH FRONT
Waste & Recycling District

IMPORTANT BILLING UPDATE!

WFWRD BILLS ARE NOW DUE ON THE 27TH OF EACH MONTH.

Please update any scheduled payments, bank bill-pay settings, or payment reminders to reflect the new monthly due date.

NEW DUE DATE
THE **27TH**
OF EACH MONTH

DON'T FORGET TO UPDATE:

- SCHEDULED PAYMENTS
- BANK BILL-PAY SETTINGS
- PAYMENT REMINDERS

Pay on time. KEEP OUR COMMUNITY CLEAN & STRONG!

VISIT US ONLINE wfwrdutah.gov | CUSTOMER SOLUTIONS 385-468-6325

Bill Due Date Change

Beginning with your July bill, monthly due dates have changed from the last day of each month **to the 27th** of each month.

If your automatic payment through WFWRD's payment processing provider, Point & Pay, is already scheduled to process on the due date, no action is needed.

If not, you may need to update your scheduled payments through any of the other payment providers you use to make sure your monthly payments are made on time, including bank bill-pay settings or payment reminders.

Get reminders and service updates on the WFWRD app!

[App Store](#) | [Google Play](#)

604 West 6960 South, Midvale UT 84047 • www.wfwrdutah.gov
Office: 385-468-6325 • Fax: 385-468-6330 • info@wfwrdutah.gov