



August 2026 Community Newsletter

Point & Pay - Payment Processing Vendor



Our new payment processing vendor, Point & Pay, went live during the month of May. They were selected through a competitive Request for Proposals (RFP) process. Several vendors were evaluated based on functionality, implementation, customer service, security, and overall cost. Point & Pay was selected because it offered the best overall value and is expected to reduce payment processing costs by nearly \$140,000 per year.

AutoPay Users - Action Required: Due to banking security and privacy requirements, the previous payment provider could not transfer customers' stored banking information or autopay authorizations, requiring customers to re-enroll.

While the District routes customers through our customer portal for convenience, you can access the Point & Pay landing page directly where you can sign in here: [Wasatch Front Waste and Recycling District, UT Payments](#). Be sure to have your WFWRD account number ready.

Please consider signing up for electronic, paperless billing. You can also sign up for convenient automatic payments! *You must have an existing account before you can sign in with Google or Facebook.*

New Postcard Bill Format – Here’s How to Read It

1. Account Information: This section identifies the property receiving services, account number, and service period.

1	<table><tr><th>SERVICE ADDRESS</th><th>CUSTOMER #</th><th>SERVICE PERIOD</th><th>DUE DATE</th></tr><tr><td>1234 DIVERSION ST</td><td>999999.01</td><td>JUNE 2026</td><td>07-31-26</td></tr></table>	SERVICE ADDRESS	CUSTOMER #	SERVICE PERIOD	DUE DATE	1234 DIVERSION ST	999999.01	JUNE 2026	07-31-26
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	<- SCAN TO PAY OR VIEW YOUR BILL	<table><tr><td>TOTAL AMOUNT DUE</td><td>\$64.00</td></tr></table>	TOTAL AMOUNT DUE	\$64.00					
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		↓ PLEASE RETURN BOTTOM PORTION WITH CHECK ↓							

2. Current Billing Information: This area provides a snapshot of prior balance, current services charges, and any additional or subscription-based service charges.

2 CURRENT BILLING INFORMATION

This area provides a quick snapshot of your account activity.

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Get reminders and service updates on the WFWRD app!

[App Store](#) | [Google Play](#)

604 West 6960 South, Midvale UT 84047 • www.wfwrdatutah.gov
Office: 385-468-6325 • Fax: 385-468-6330 • info@wfwrdatutah.gov

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3-6. The remaining items provide further information on how to read our new postcard bills.

3 2026 SERVICE RATES

This section shows the monthly and annual rates for available services.

SERVICE ADDRESS	CUSTOMER #	SERVICE PERIOD	DUE DATE
1234 DIVERSION ST	999999.01	JUNE 2026	07-31-26
		<- SCAN TO PAY OR VIEW YOUR BILL	
TOTAL AMOUNT DUE		\$64.00	
PLEASE RETURN BOTTOM PORTION WITH CHECK			
CUSTOMER NAME	CURRENT BILLING INFORMATION		
VALUED CUSTOMER	NEW CHARGES	UNITS	AMOUNT DUE
CUSTOMER NUMBER 999999.01	PRIOR UNPAID BALANCE		26.00
	CURRENT SERVICES BALANCE	1	26.00
	GREEN WASTE CAN	1	12.00
TOTAL AMOUNT DUE		\$64.00	
PLEASE RETURN THIS PORTION WITH YOUR PAYMENT			

SERVICE	MONTHLY	ANNUAL
Base Monthly Services	26.00	312.00
Additional Garbage Can	12.00	144.00
Additional Recycle Can	8.00	96.00
Green Waste Can	12.00	144.00
Additional Green Can	8.00	96.00
Waste Recycling Can	8.00	96.00

MAIL CHECKS TO:
WFWRD
PO BOX 30105
SALT LAKE CITY UT 84130

4 TOTAL AMOUNT DUE & DUE DATE

This section shows the amount due and due date of your bill.

SERVICE ADDRESS	CUSTOMER #	SERVICE PERIOD	DUE DATE
1234 DIVERSION ST	999999.01	JUNE 2026	07-31-26
		<- SCAN TO PAY OR VIEW YOUR BILL	
TOTAL AMOUNT DUE		\$64.00	
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	GREEN WASTE CAN	1	12.00
TOTAL AMOUNT DUE		\$64.00	
PLEASE RETURN THIS PORTION WITH YOUR PAYMENT			

5 PAYMENT OPTIONS

We offer several convenient ways to pay your bill.

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Green Waste Can	12.00	144.00
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Waste Recycling Can	8.00	96.00

MAIL CHECKS TO:
WFWRD
PO BOX 30105
SALT LAKE CITY UT 84130
Pay online: [paymybill.link/wasatch](#)

6 NEED HELP?

Questions about your bill? We're happy to help.



Customer Service

(385) 468-6325

Mon - Fri 8 am- 4:45 pm



Visit Our Website

www.wfwrddutah.gov



Email Us

info@wfwrddutah.gov

THANK YOU FOR GROWING WITH US

Our new postcard format is estimated to reduce printing and mailing costs by nearly \$200,000 annually.

Sign up for paperless billing today to help save even more energy and resources.

Get reminders and service updates on the WFWRD app!

[App Store](#) | [Google Play](#)

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